



PRODUCT FAQ

Q: What is a toilet rough-in?

A: The rough-in measurement of your toilet is the distance from the wall to the center of the toilet bolts. This indicates where the center of the drain in your floor is. The standard is 12", although some older homes may have 10 to 11" rough-ins. If your measurement is less than 12", don't panic! There are toilets available from several manufacturers that are made specifically to accommodate rough-ins of less than 12".

Q: What is the difference between single-flush and dual-flush toilets?

A: Single-flush toilets are the type found in most homes. They typically have a lever on the side of the tank, and flush the same amount every time. The maximum amount of water they can flush is 6 liters (or 1.6 gallons), although many nowadays are 4.8 liters (1.28 gallons) per flush.

Dual-flush toilets typically have two buttons on the top of the tank. They provide two flushing options: a full flush and a reduced or half-flush. Usually, the full flush is 6 or 4.8 liters, while the half-flush is 3 or 4 liters. Most people use the full flush for solid waste and the half-flush for liquid waste, though in most cases the half-flush is sufficient to remove waste.

Q: What is the difference between 18-gauge and 20-gauge stainless steel sinks?

A: 18-gauge stainless steel is thicker than 20-gauge, so an 18-gauge sink will be heavier and less flexible than 20-gauge. This means that 18-gauge sinks are typically more costly than 20-gauge.

Q: What is the difference between sprayed granite and cultured marble?

A: Sprayed granite and cultured marble are both man-made materials, featuring either a faux-granite or faux-marble finish. The main difference lies in the manufacturing process. Cultured marble consists of two colours marbled together in the mold, then polished. Sprayed granite involves spraying a granulated mixture into the mold along with several layers of clear coat, then filled with a solid colour before being polished.

Q: Will a low-flow toilet flush as well as a regular toilet (6 litres or more)?

A: Yes! Low-flow toilets have been specially engineered to provide a good flush with less water. Most toilets from major manufacturers have been tested for a MaP rating, which determines how many grams a toilet will flush successfully. You can read more about MaP ratings here: [\(link\)](#)